

Terms and Conditions

(1) Membership Payment

Upon approval or renewal of your membership, your membership fees become payable immediately. By providing us with your payment details, you accept and consent to being charged with membership fees in the form requested by PATRIZIA MANIAS MILANO. It is within our discretion to amend our membership fees at any time, and we will notify you in advance if there are to be any changes to the amount, date or frequency of the payment of your membership fees.

Membership cannot be shared and are non-transferable and non-refundable. Membership cannot be used in conjunction with any other offer. All payments are automated. Cash payments are not allowed at any time.

Any failed payments will result in membership suspension until the payment is up to date. We reserve the right to charge the card we hold on file for you, with any membership payments that are in arrears. Failure to pay the annual subscription (or any instalment thereof) within one month of the due date will result in the member not being admitted to PATRIZIA MANIAS MILANO and the membership being terminated.

(2) Resignation of Your Membership

If you have selected monthly, quarterly or annual payment and choose to resign your membership (or your membership is cancelled part way through the year), you will still need to pay your full membership fee for the remainder of the year. Refunds will be at the discretion of PATRIZIA MANIAS MILANO.

(3) Membership Renewal

Membership is for a minimum period of one year and renewable thereafter on an annual basis. Membership renewals are not automatic.

(4) Membership Database

It is important for us to have your current details in our membership database. By becoming a member of PATRIZIA MANIAS MILANO, you agree that we can hold your personal details to use in connection with your membership. If your contact or payment details change, please let us know via email to info@patriziamanias.com

(5) Membership Cards

Before a service is started, you need to provide us with your membership card and ID (driving license, passport, credit/debit card) on which your name is shown.

(6) Stylists

While we will do our utmost to give you your preferred stylist, we cannot guarantee that stylist at every appointment due to operational reasons (annual leave, maternity leave, etc.).

(7) "Treat your beloved ones"

This benefit can only be redeemed by a new client to PATRIZIA MANIAS MILANO. It is applied to a cutting and blow dry service only. The offer is only redeemable on first appointment for new clients. Not to be used in conjunction with any other offer.

(8) Contacting Us

Should you have any questions regarding your membership and/or our policies, please contact us at via the contact webpage at www.patriziamanias.com/contact